

Terms and Conditions:

Introduction:

Throughout this policy the terms “us” or “we” refer to The Dealer Room (Pty) Ltd t/a Our details are as follows:

Physical Address: 2 Long Street, 11th Floor Cape town Address: 2 Long Street, 11th Floor, Cape town

General:

- Bidding will be taking place from 6:00 on Wednesdays and ends the same day at 18:00
- A Minimum opening bit will be allocated to each watch.
- The bidder with the highest amount at the close of the auction will win the item.
- Bidders agree to pay the full amount including Taxes and commissions, within 48 hours after auction have been completed.
- No discounts will be applied to auction items.
- Bidders must be approved by the Agent to be eligible to bid.
- Any person participating or registering for the Auction agrees to be bound by and accepts these Terms and Conditions.
- By registering and/or by bidding in an auction, or where you (also referred to as the “buyer” and “your” in these Conditions of Sale) purchase a lot using Buy-Now, you agree that these Conditions of Sale and the Sale Particulars shall be contractually binding on you.
- All watches will be sold with a valuation certification from an authorised dealer.

Collection & Shipment:

- Estimation on shipment of parcel will be up to 3 business days.
- Shipping will be arranged via The Dealer Room at a addition cost for R300 payable by Buyer, with insurance fully covered by The Dealer Room.
- No item will be dispatched before full payment amount has been cleared.

Payment:

- No refund or exchanges will be made.
- All payments will be made to and from the The dealer room.

Security of personal information

- - *Messages and updates.* We may send administrative messages and email updates to you regarding the website/app. In some cases, we may also send you promotional messages.
- Personal information:
 - We may be using your personal information for marketing purposes.
 - We protect your information and will only be used for The Dealer Room purposes and to your benefit, for example VIP info etc.
- - *When making use of our products or services,* you make use of our products or services, you will no longer be anonymous to us as you will provide us with personal information. This personal information may include:
 - your name, surname, company name, company registration number, company address, ID number and VAT number.

- All buyers would need to provide proof of residence as well as a copy of their ID before the parcel will be released.
- All sellers would need to provide an invoice or VAT264 form and ID.

Condition and quality Control:

- All watches will be authenticated and provided with a valuation certificate from the buyer.
- A full condition report will be supplied on each listing.

If you have any questions or concerns arising from this privacy policy or the way in which we handle personal information, please contact our Information Officer, Reuben Young on 079 410 9270 at info@thedealerroom.co.za